

Other Pharmacy Options...

National Mail Order Pharmacy

The National Mail Order Pharmacy (NMOP) is a convenient benefit for all Department of Defense beneficiaries. NMOP offers military beneficiaries the opportunity to have their prescription medications shipped directly to their homes. Beneficiaries using NMOP can order a 90-day supply of most maintenance medications.

Through this program, you simply mail your health care provider's written prescription along with your co-payment to the National Mail Order Pharmacy, and your medications will be sent to you. Refills are a snap via mail, phone or Internet-whichever method you prefer.

Stop by any Darnall pharmacy for mail order forms, or call 1-800-903-4680.

Retail Network Pharmacies

If you need a prescription right away and are unable to use one of Darnall's pharmacies, visit one of the civilian pharmacies that are approved by TRICARE—otherwise known as "retail network pharmacies."

Through the retail network pharmacies, TRICARE beneficiaries can obtain up to a 30-day supply of most prescription medications for a small copay.

Present the participating pharmacist with your written prescription, your military ID and your TRICARE card.

To find out if a local civilian pharmacy is part of the TRICARE retail network, call 1-800-406-2832.

To be eligible for this benefit, your family's information must be up to date with DEERS. To contact the DEERS Telephone Center toll free Monday-Friday from 9 a.m.-6:30 p.m. Eastern Time, call 1-800-538-9552.

Pharmacy Co-payments...

Generic Drugs

From:	
Military Treatment Facility	\$0
National Mail Order Pharmacy	\$3 (up to 90 day supply)
Retail Networks (up to 30 day supply) ..	\$3

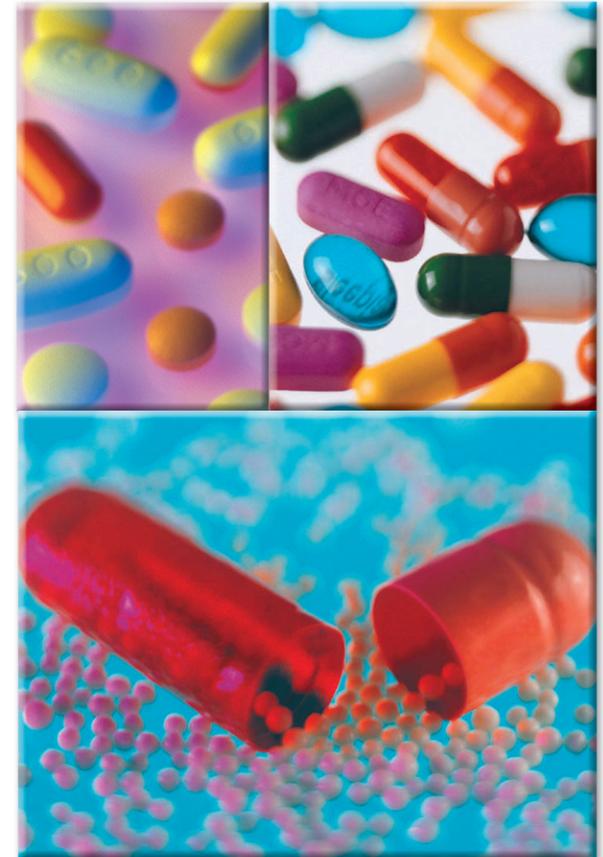
Brand Name Drugs

From:	
Military Treatment Facility	\$0
National Mail Order Pharmacy	\$9 (up to 90 day supply)
Retail Networks (up to 30 day supply) ..	\$9

Non-Network Pharmacies

\$9 or 20% of total cost, whichever is greater. Existing deductibles and point of service penalty applies (E4 and above \$50 per person, \$100 per family). Prime \$300 per person, \$600 per family, POS penalty is 50%.

Pharmacy



Public Affairs Office
Darnall Army Community Hospital
Fort Hood, Texas 76544-4752
www.hood-meddac.army.mil

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Darnall
Army Community Hospital
Fort Hood, Texas

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Pharmacy...

Darnall Army Community Hospital has outpatient pharmacies located in the hospital, on Fort Hood and in the local communities. Pharmacy services include the filling and refilling of prescription medications that are stocked by Darnall Hospital.

Patients can receive information on the proper use, precautions and side effects of their medication. Specific information for each of our pharmacies is provided below. For more information, call 288-8801.

Main Outpatient Pharmacy

The Main Outpatient Pharmacy is located in the basement of the hospital. New prescriptions, including those written by civilian providers (for medications that are stocked) are dispensed from this pharmacy. Priority service is given to active duty patients (in uniform) and those patients being discharged from the hospital wards or emergency room.

Hours

Monday, Tuesday, Wednesday, Friday
8 a.m. – 7 p.m.

Thursday
9 a.m. – 7 p.m.

Saturdays, Holidays & Training Holidays
8:30 a.m. – 5:30 p.m.

Closed Sundays

Refill Pharmacy...

The Refill Pharmacy is located in the hospital basement, next to the Main Outpatient Pharmacy. Because of the large number of patients, Darnall requires that patients request refills in advance. Patients may use the automated telephone refill system, mail in their requests using forms provided by the pharmacy, or on-line at www.hood-meddac.army.mil.

- Refill phone lines are operational around-the-clock.
- Refills phoned in before noon Monday through Friday will be ready the following regular duty day after noon.
- Requests phoned in on weekends or Monday holidays will be ready after noon the following Tuesday.
- Refills not claimed after five days are returned to stock. Patients who are unable to pick up refills within five days are encouraged to call and request their medications be held until a specific date.

Refill Phone-In Telephone Numbers

288-8911, 8912, 8917, 8918
or 286-7295, 7296, 7297, 7298

Toll-free

(Outside the local dialing area)
1-800-351-3636

Phone-in Refill Pharmacy Pick-up

Monday, Tuesday, Wednesday, Friday

8 a.m. – 8 p.m.

Thursday

9 a.m. – 8 p.m.

Weekends, Holidays & Training Holidays

8:30 a.m. – 5:30 p.m.

Family Care Clinic Pharmacies...

The Bennett, Monroe and Moore Health Clinics and the Family Care Clinic in Copperas Cove have pharmacies located inside the clinics. These pharmacies provide services to patients seen in those clinics for new prescriptions only. The phone-in refill system should be used for all refill requests.

Prescriptions from civilian providers must be filled at the Main Pharmacy in Darnall Army Community Hospital. Pharmacy hours at the clinics vary in support of their clinic missions.

Monroe Health Clinic Pharmacy 288-5106

Monday-Friday, 7:30 a.m.-12 p.m. & 1-4:30 p.m.

Bennett Health Clinic Pharmacy 618-8123

Monday-Friday, 7:30 a.m.-12 p.m. & 1-4:30 p.m.

Copperas Cove FCC Pharmacy 542-4036

Monday-Thursday, 9 a.m.-1:15 p.m. & 2:15-6 p.m.
Friday, 9 a.m.-1:15 p.m. & 3-6 p.m.

Moore Health Clinic Pharmacy 285-6349

Monday-Friday, 7 a.m.-6 p.m.

